

<b>Appendix D: Council's Major Business Applications</b>		
<b>Name</b>	<b>Description</b>	<b>Supplier</b>
Community Alarm System	Admin. of sheltered housing and community alarms	Tunstall Telecom
MS-Outlook	Corporate email system	Microsoft
CLASS	Pensions administration	Heywoods
CRM	Customer relations management	Lagan
E-Financials	Corporate Financial management system	Civica
ICON	Corporate cash receipting system	Civica
NDR	Business Rates system	Northgate
PSE	Integrated HR/Payroll system	Northgate
Revenues	Council Tax and Benefits	Academy
URB	Workflow and electronic documentation for Revenues	Comino
E1	Schools registration and administration	Pearsons
Talis Alto	Library management system	Capita
Confirm	Corporate assets management system	Pitney Bowes
APP/Flare	Planning and Environmental Health	Civica
BACAS	Burials and Cremations Admin system	Clear Skies software
Consilium	Property repairs management	Consilium Technologies
iWorld	Housing management system	Northgate
CareFirst	Social Care system	OLM
Child Protection Register	child protection system	in-house
ArcInfo	Corporate GIS	ESRI
GLAMIS	license management system	Northgate
TMS	Art Gallery catalogue	Gallery Systems
Parking Gateway	Parking Enforcement system	ICES
Codeman	Property Information system	Northgate
Call care live	Carer scheduling and monitoring	CM2000
Tranman	Transport Management	Civica
Paybase	BACS payment management	Bottomline
Pecos	Corporate e-procurement system	Elcom
Uniform	CAG and estate management	Idox
VQSM	Help Desk system	Datawatch